

To get your free evaluation simply follow the three easy steps on the next page...

## WHY CHOOSE US

**Our laboratory completes over 120 successful recoveries every day from clients including the BBC, NHS and Ministry of Defence. With ISO 27000 (Information Security) and ISO 9001 (Quality Management) accreditations - we are a company you can rely upon!**

With extensive research and development capabilities, our success rates are second to none - without compromising on our prices! This is why over 1,000 companies and individuals come to us every year.

### Free Evaluation

Our free data recovery evaluation service will tell you whether your data can be recovered, exactly how much it will cost and how long the data recovery will take.

### Leading Diagnostics

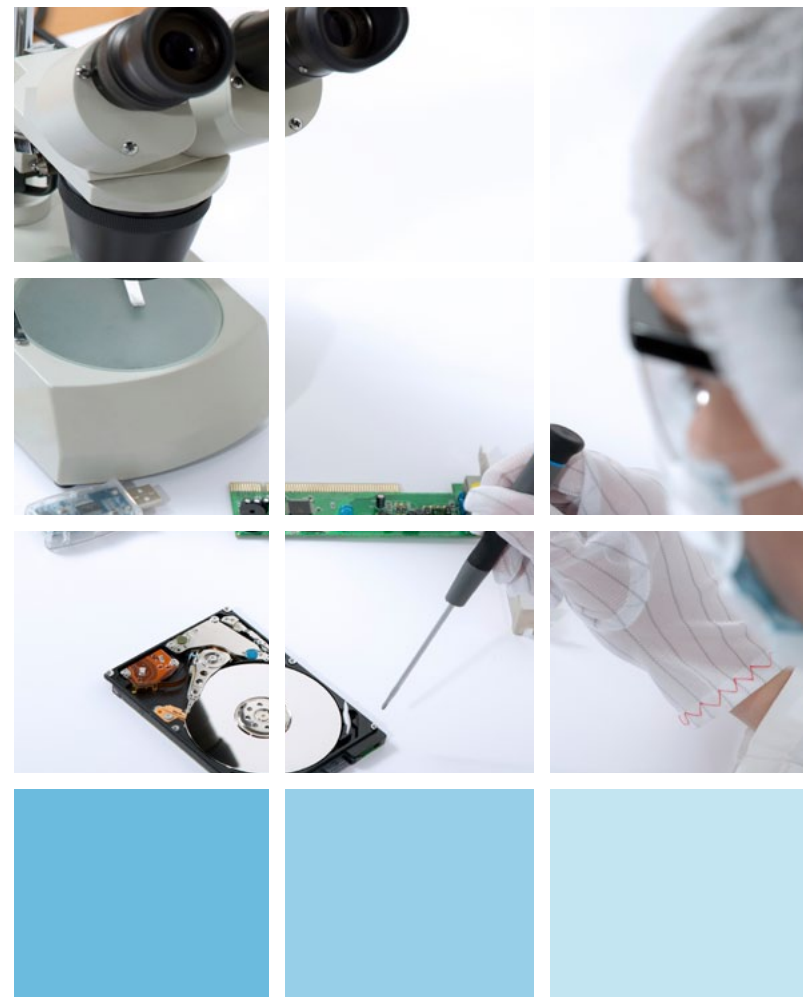
Class 100 clean rooms, specialised platter removal jigs and software applications allow us to provide the most comprehensive service in the industry.

### Personal Service

You will be appointed your own consultant, who will offer you a fixed price quotation, free return shipping and after sales support.

### Established and Trusted

40 years experience in the industry chairing ISO and BSI standards, we have developed a reputation for excellence at a price that is affordable.



**We guarantee to get your data back or you pay absolutely nothing!**



## THE NEXT STEPS...

- 1.** Pack your media and simply send it to us at the address below quoting the unique job number your personal consultant has given you. This job number will identify your media throughout the process, ensuring that there is a full audit trail at all times. Within a hour of receipt your media will be photographed, catalogued and barcoded, before going straight to the laboratory for assessment.
- 2.** Once in the laboratory, your media will undergo a comprehensive evaluation to determine the extent of the data loss. We aim to complete this process within 24 hours depending on the complexity of work involved. The engineers will provide a no obligation recovery prognosis, with a guaranteed list of recoverable files and an estimated timescale. You can then decide whether to proceed with the recovery. Should you choose not to proceed, we will return your media by secure data courier.
- 3.** Should you choose to proceed, the data recovery process will be completed and the data will be safely stored on our servers. We will then copy out the data to your preferred choice of output media - either DVD or HDD (for purchase or loan). Your data will be dispatched on our secure, next day courier service. Once you have received your data any copies of your data will be permanently and securely erased from our servers after 7 days.

### Safeguarding your data

Your data is important to us, which is why all our procedures comply with the Association of Chief Police Officers Guidelines and Civil Procedure Rules for handling electronic evidence.

Great care is taken when recovering and handling your data to ensure that its integrity is maintained and that there is a clear audit trail through the entire process.

Your personal consultant is available on their direct dial at any time to discuss your concerns, questions or technical issues and they will keep you updated on the process of your recovery.